

## **We have exciting news to share! We redesigned my Social Security!**

It's now easier for those who receive Social Security or Supplemental Security Income (SSI) to do business with us online and find the information that you need.

With the new design, people who receive Social Security benefits or SSI are now able to update their telephone number online and see more information under the Benefits and Payments section. People who receive Social Security benefits can also change their address and direct deposit information under the My Profile tab.

While signed into the personal my Social Security account, you can continue to:

- Get their Benefit Verification or proof of income letter.
- Obtain replacement SSA-1099/SSA-1042S tax forms, if applicable.
- View their Social Security Statement.
- Request a replacement Social Security card.
- You can access the redesigned my Social Security account at [www.ssa.gov/myaccount](http://www.ssa.gov/myaccount).

### HOW YOU CAN APPLY ONLINE FOR BENEFITS

You do not need to wait for an appointment to apply for benefits or appeal a disability decision. They can apply online for the following benefits:

- Retirement at [www.ssa.gov/retirement](http://www.ssa.gov/retirement).
- Medicare at [www.ssa.gov/medicare](http://www.ssa.gov/medicare).
- Spouses at [www.ssa.gov/benefits/retirement/planner/applying7.html](http://www.ssa.gov/benefits/retirement/planner/applying7.html).
- Disability at [www.ssa.gov/disability](http://www.ssa.gov/disability).

If you disagree with our decision on their claim, they can appeal the decision at [www.ssa.gov/benefits/disability/appeal.html](http://www.ssa.gov/benefits/disability/appeal.html).

If you do not want to apply online for benefits, or if they need to speak to us for any other reason, they can schedule, reschedule, or cancel an appointment by:

- Call us at 1-800-772-1213 (TTY 1-800-325-0778) between 8:00 a.m. – 7:00 p.m. local time, Monday through Friday.
- Contacting their local Social Security office. They can find the information for their local office at [www.ssa.gov/locator](http://www.ssa.gov/locator).
- my Social Security | SSA [SSA.GOV](http://SSA.GOV)
- my Social Security | SSA
- my Social Security | Open a my Social Security account today and rest easy knowing that you're in control of your future.